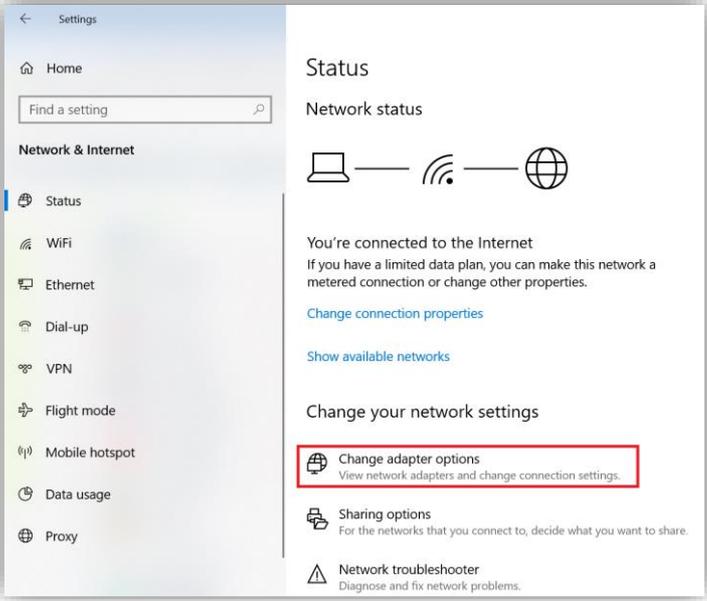


## Verifying network settings – Windows Wired

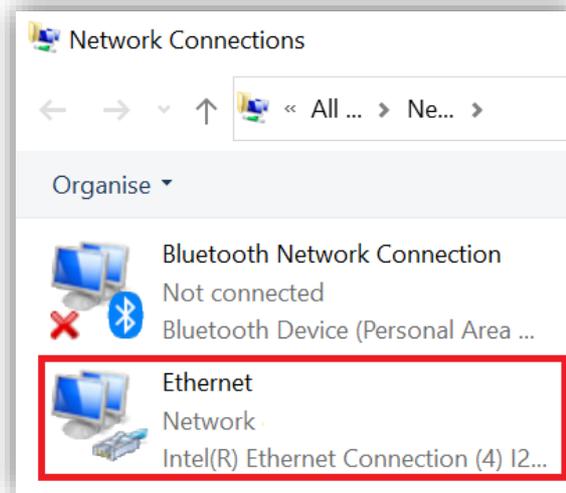
**Important:** Before you proceed, you will need your CCL Network username and password. If you are unsure of your username and password, you can verify or reset your password at [password.ccl.com.au](https://password.ccl.com.au), or if you require any further assistance regarding the instructions below, please contact CCL Support via email at [support@ccl.com.au](mailto:support@ccl.com.au).

By following the steps outlined below, you verify that your Windows PC is using the correct settings to connect to the CCL Network using password-based authentication (MS-CHAPv2):

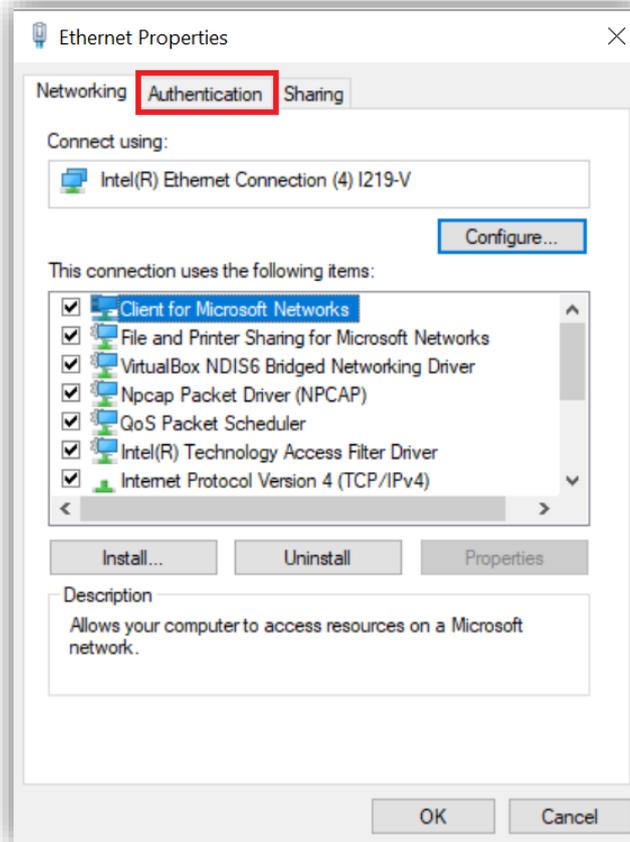
<p>1. Right-Click your internet icon down the bottom right of your computers taskbar and select <b>Open Network and Internet Settings</b>.</p>	 A screenshot of the Windows taskbar showing the network icon (a computer monitor with a signal) highlighted with a red square. The system tray also shows the language indicator 'ENG US'.
<p>2. A window will open titled <i>Status</i>. Under the section titled <i>Change your network settings</i> select <b>Change adapter options</b>.</p>	 A screenshot of the Windows Settings application, specifically the 'Network & Internet' section. The 'Status' page is open, showing network status and options. The 'Change adapter options' link is highlighted with a red box. The left sidebar shows 'Network & Internet' settings like Status, WiFi, Ethernet, Dial-up, VPN, Flight mode, Mobile hotspot, Data usage, and Proxy.

3. A window will open titled *Network Connections*. Double-Click the option **Ethernet**.

Please note: Your device may have more than one connection titled "Ethernet" (e.g. *Ethernet 2*, *Ethernet 3*, etc.) If this is the case, please select the device listed as **Connected**.

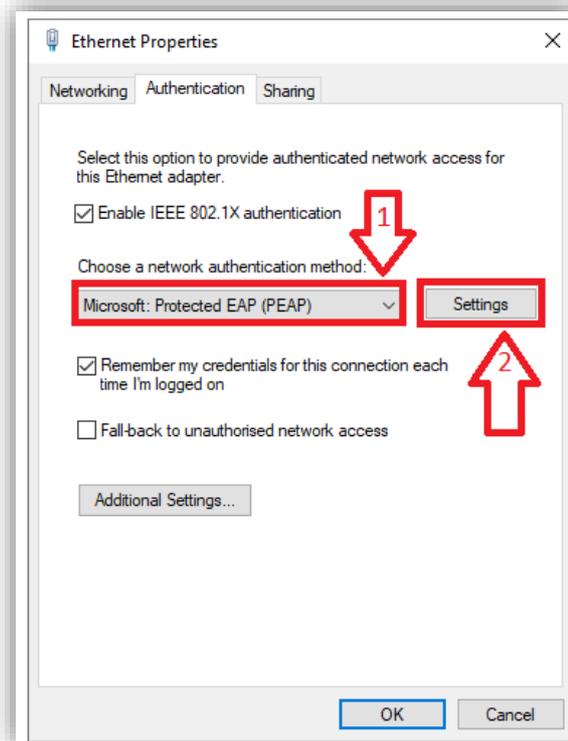


4. A window will open titled *Ethernet Properties*. Select the **Authentication** tab.



5. In the *Authentication* tab, under the section ensure **Microsoft: Protected EAP (PEAP)** is selected.

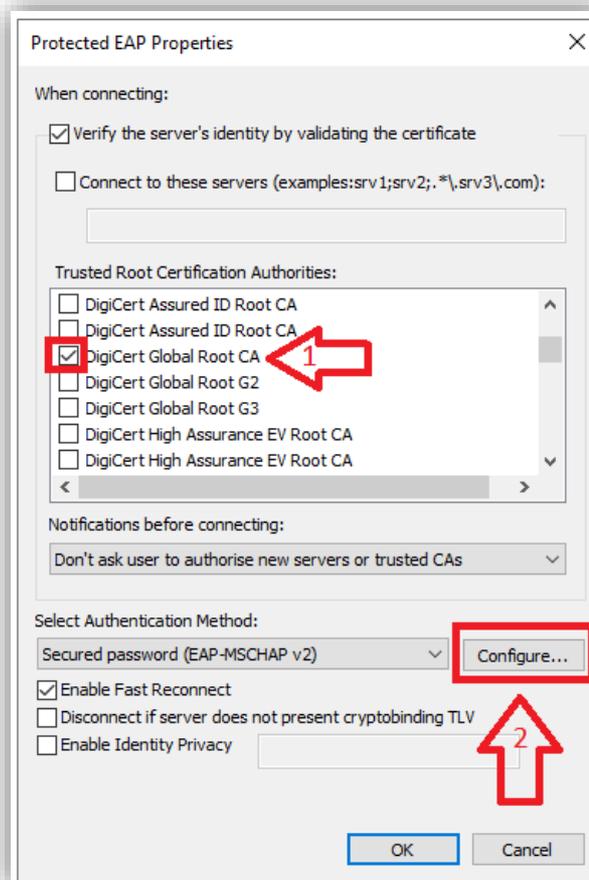
Click the **Settings** button.



6. A window will open titled *Protected EAP Properties*. Firstly, under the section titled *Trusted Root Certification Authorities*, ensure that the option for **DigiCert Global Root CA** is selected.

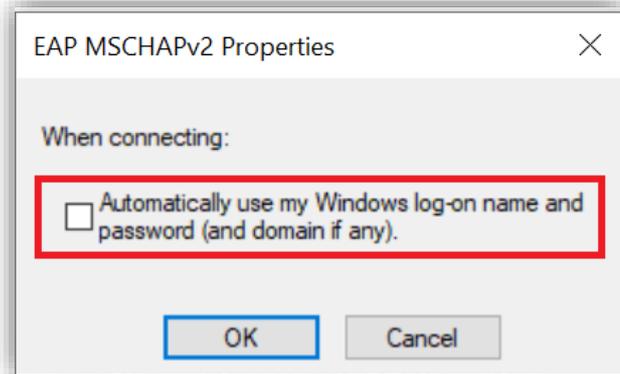
**Please note, if there are more than 1 DigiCert Global Root CA entries in this section, please continue with the instructions, and upon completion please contact CCL Network Support for further guidance.**

Click the **Configure** button.



7. In the *EAP MSCHAPv2 Properties*, ensure that *Automatically use my windows log-on name and password (and domain if any)* is **unticked**.

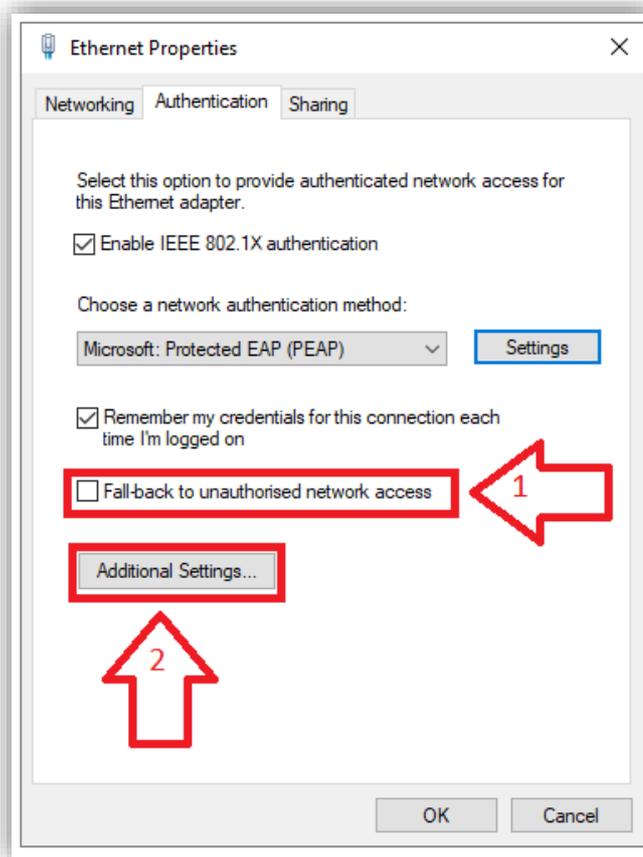
Click **OK** in this window, then click **OK** in the *Protected EAP Properties* window.



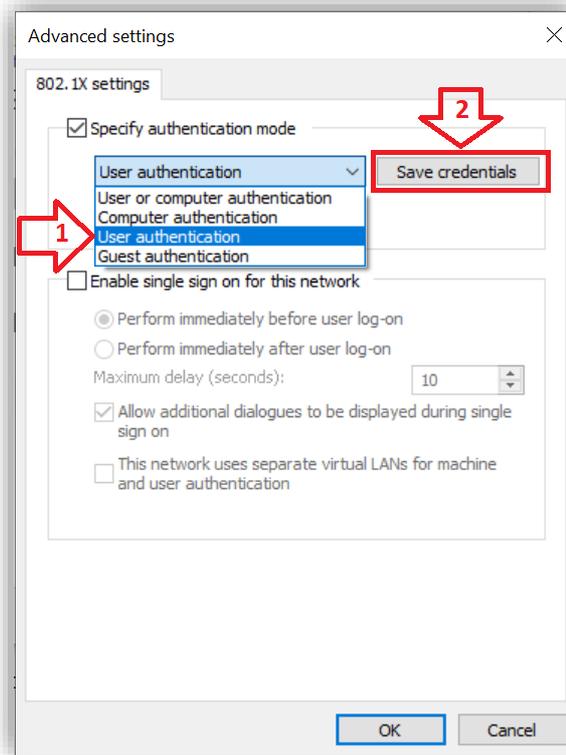
8. You will be taken back out to the *Ethernet Properties* window,

Unsure that *Fall-back to unauthorised network access* is **unticked**

Now, select **Additional Settings**.



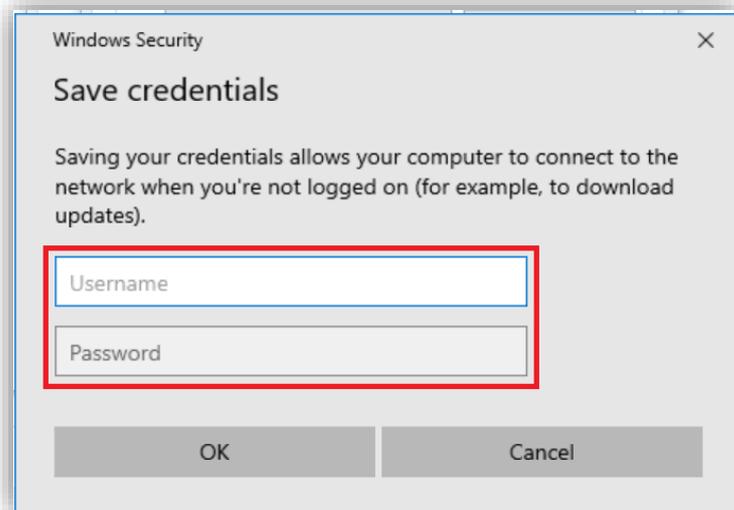
9. A window will open titled *Advanced Settings*. Firstly, ensure that under the *Specify authentication mode*, **User authentication** is selected, then click **Save credentials**.



10. A *Windows Security* window will open, enter in your CCL Username and Password.

Click **OK**, then in the *Advanced Settings* window, click **OK**, and then in the *Ethernet Properties* window, click **OK**.

You should now be back out at the *Network Connections* window.



11. Another *Windows Security* window will open, enter in your CCL Username and Password again.

You may now close all relevant Network Settings windows.

