Windows Wired: Updating Certificate Validation Settings

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IMPORTANT – Read Before Proceeding

This guide is intended for the following CCL Network users:
Members who use a **wired ethernet** connection on a **Windows PC**

To complete this guide, there are two important steps:
1. **Updating the network certificate validation setting on your device**
2. **Re-entering your CCL Network Username and Password**

To complete this guide, **you will need to know your CCL Network username and password.** If you **DO NOT** know your CCL username and password, please head to https://id.ccl.com.au and complete the login process to verify your credentials prior to proceeding.
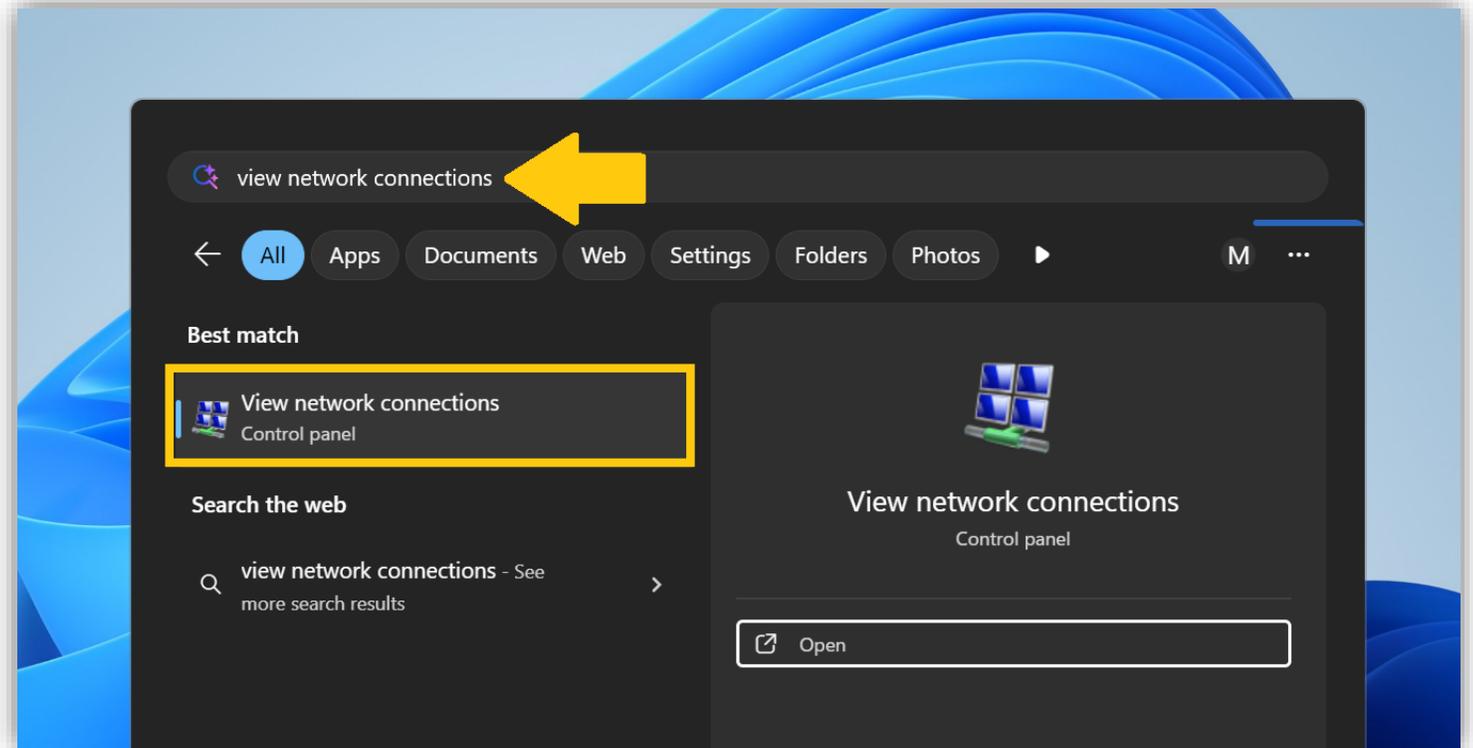
Step 1 - Updating Certificate Validation Settings

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Click the Windows icon located in your desktop taskbar

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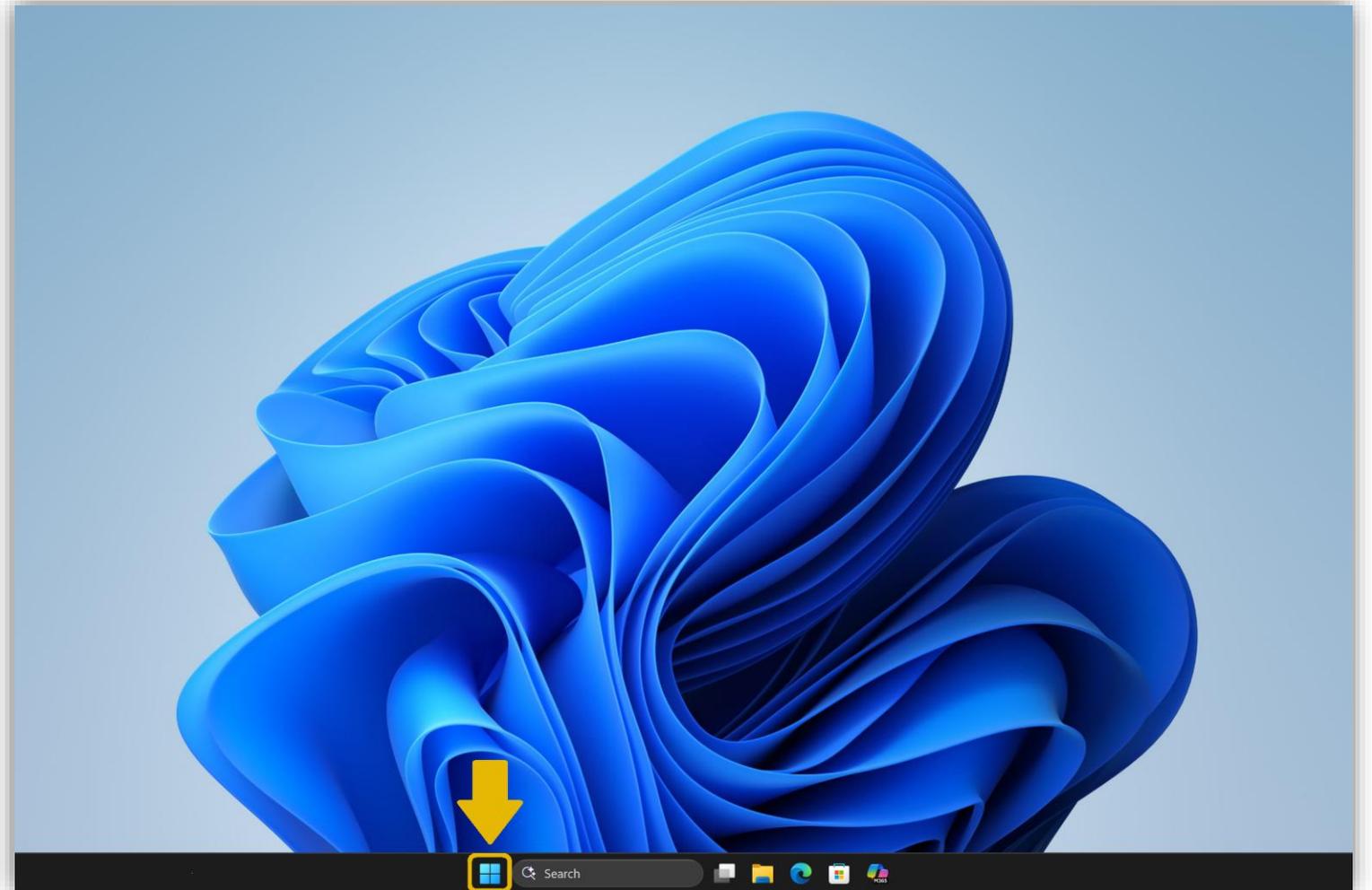
Step 2 - Updating Certificate Validation Settings

In the top search bar, type *view network connections*

A *View network connections* option will appear, Click **Open**

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Step 3 - Updating Certificate Validation Settings

Your PC's network connections will be displayed. Locate your ethernet connection that is active.

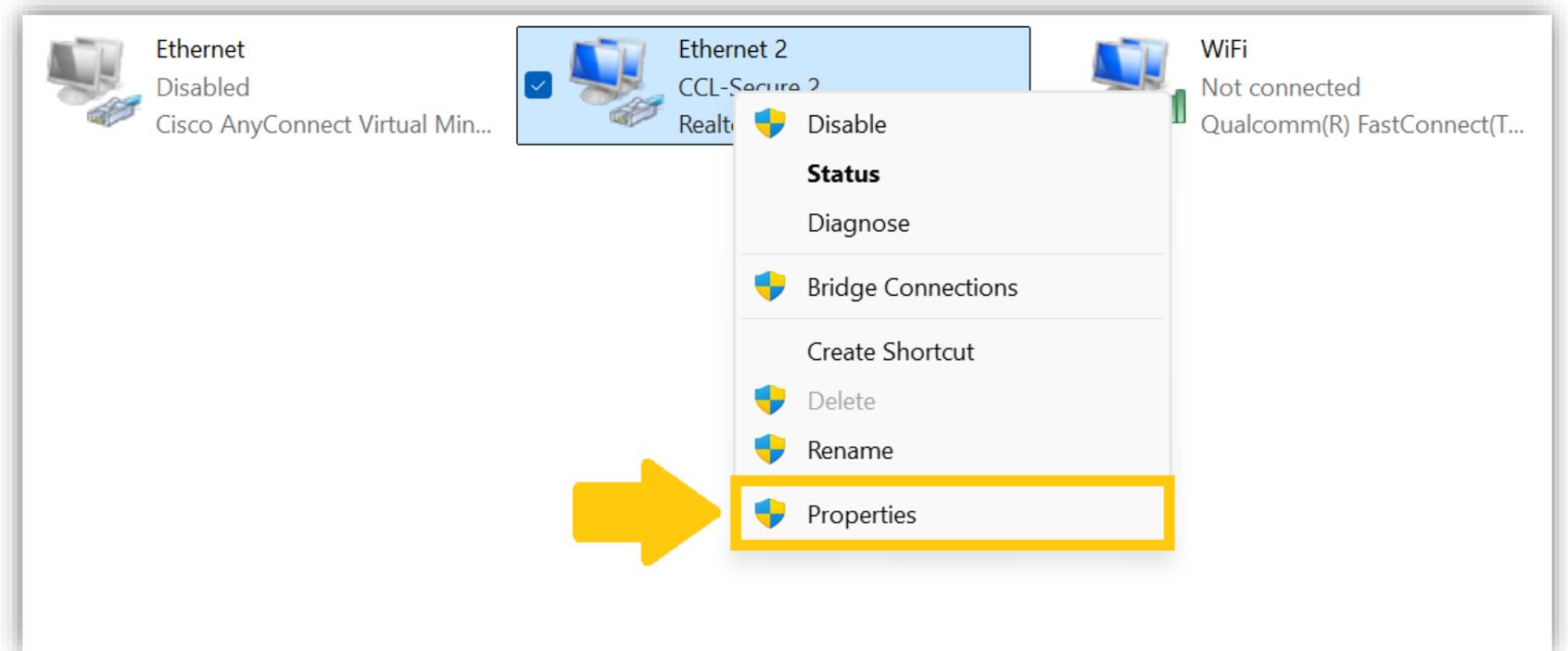You can identify your active ethernet connection as a connection **NOT** in one of the following states:
- ***Not connected***
- ***Disabled***

Step 4 - Updating Certificate Validation Settings

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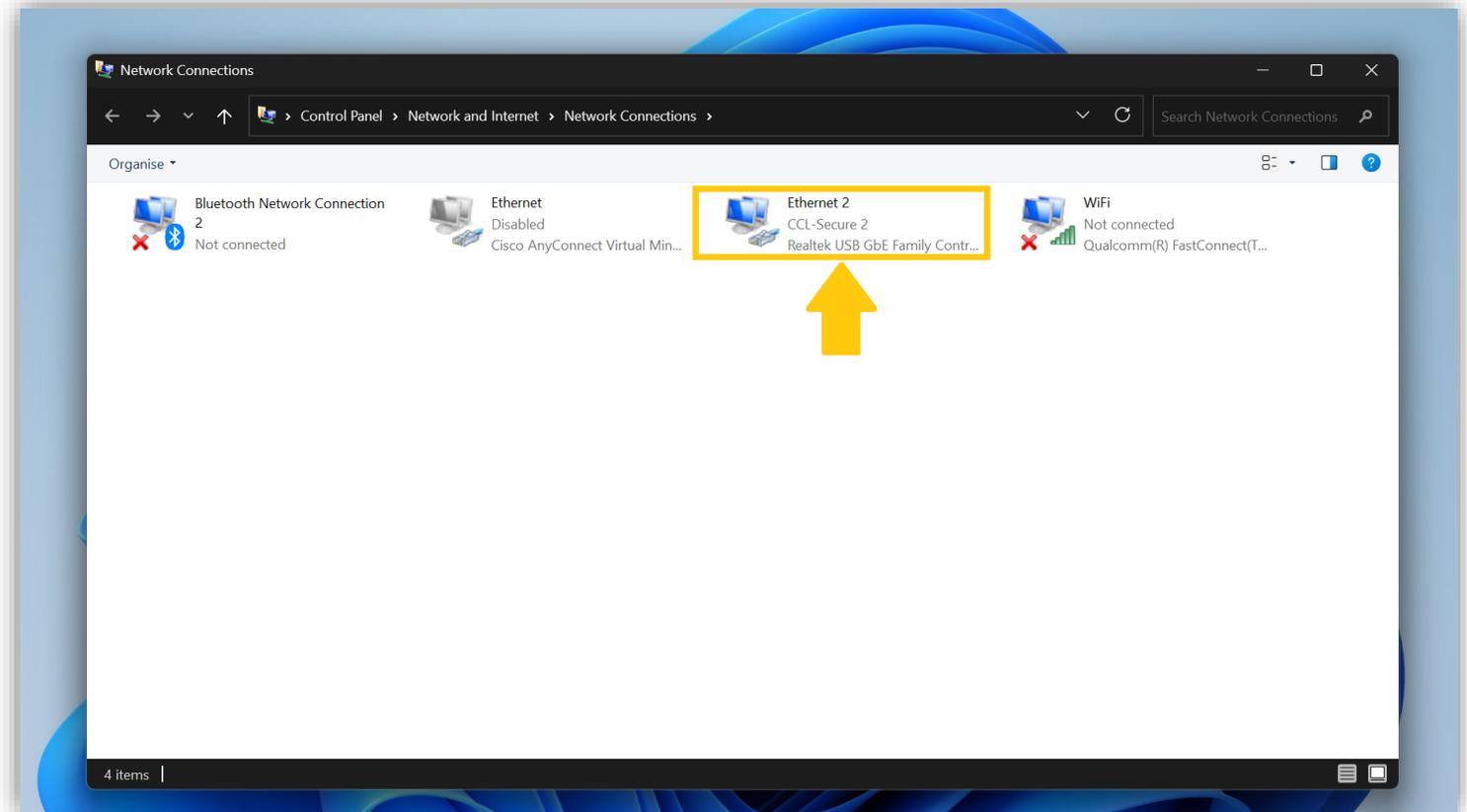
Right-click your active ethernet connection.
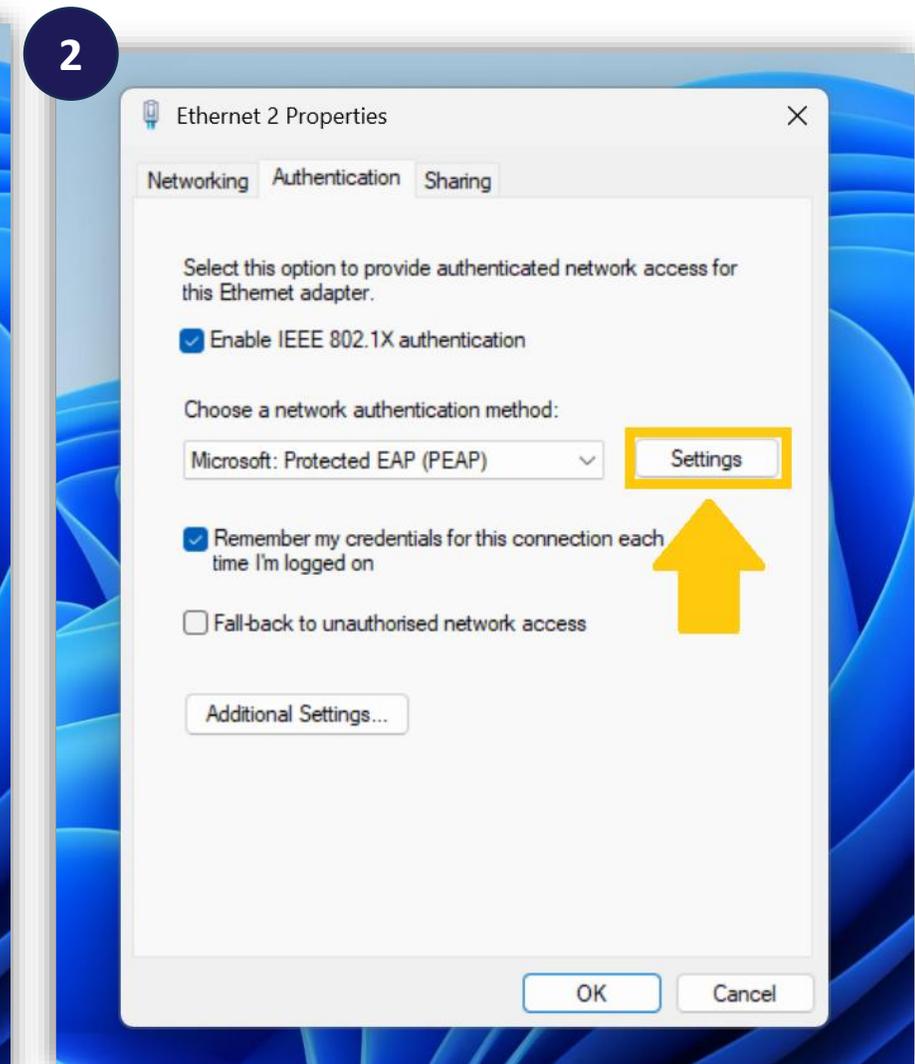
Select **Properties**
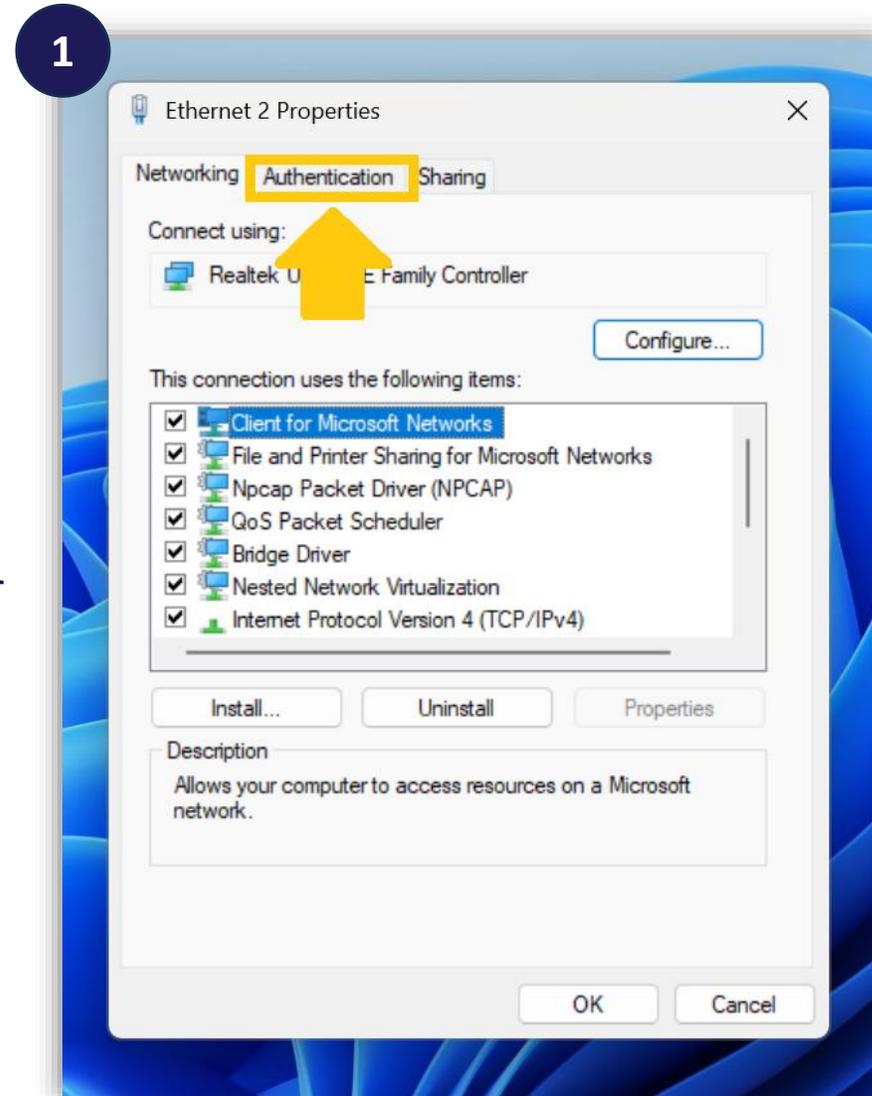

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Step 5 - Updating Certificate Validation Settings

An *Ethernet Properties* window will appear.

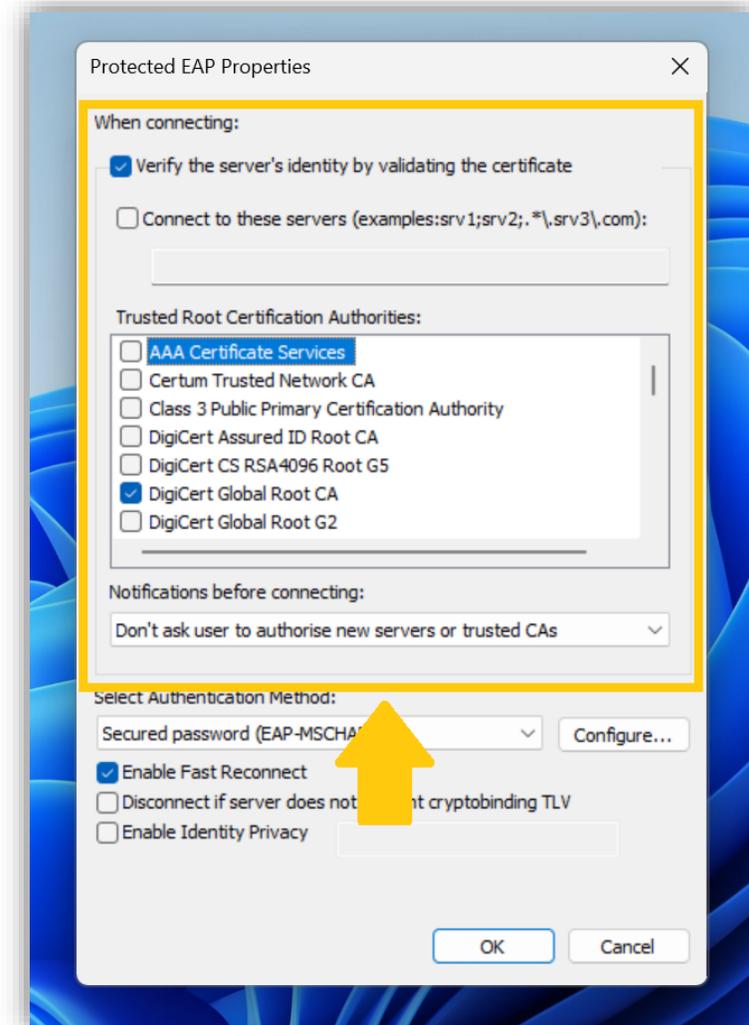Select **Authentication.**
The *Authentication* tab will open.

Select **Settings**

Step 7 - Updating Certificate Validation Settings

The *Protected EAP Properties* window will open.

Please make note of the section of this window below "*When connecting*". This is the location of the setting that needs to be updated.
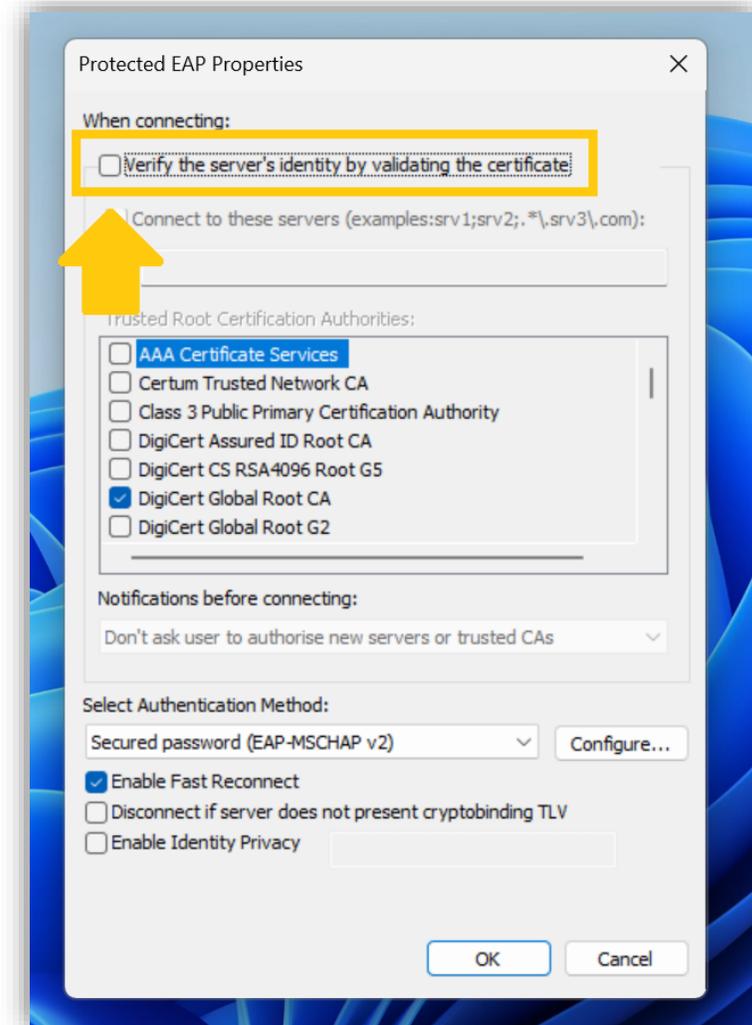
Step 8 - Updating Certificate Validation Settings

Below the *When connecting* message, make the following change:

Uncheck *"Verify the server's identity by validating the certificate"*

Once this checkbox has been **unticked** (as pictured), select **Ok.**
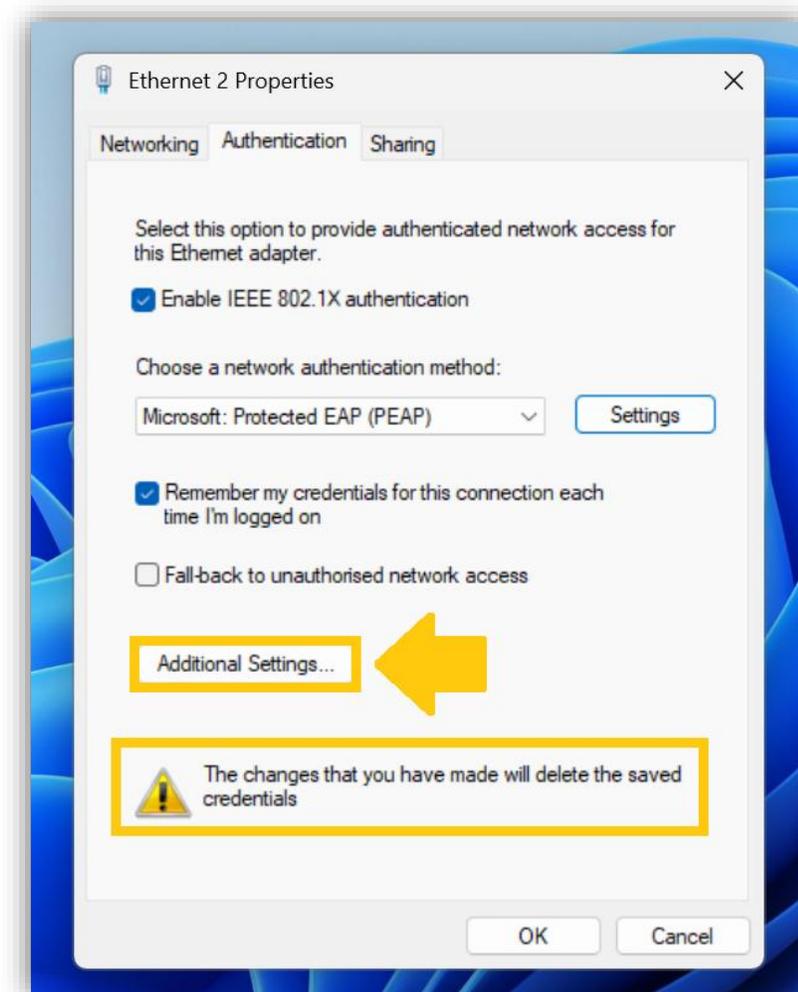
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Step 9 - Updating Certificate Validation Settings

You will be taken back to the *Authentication* tab.

Note the highlighted message stating - "*The changes that you have made will delete the saved credentials*".
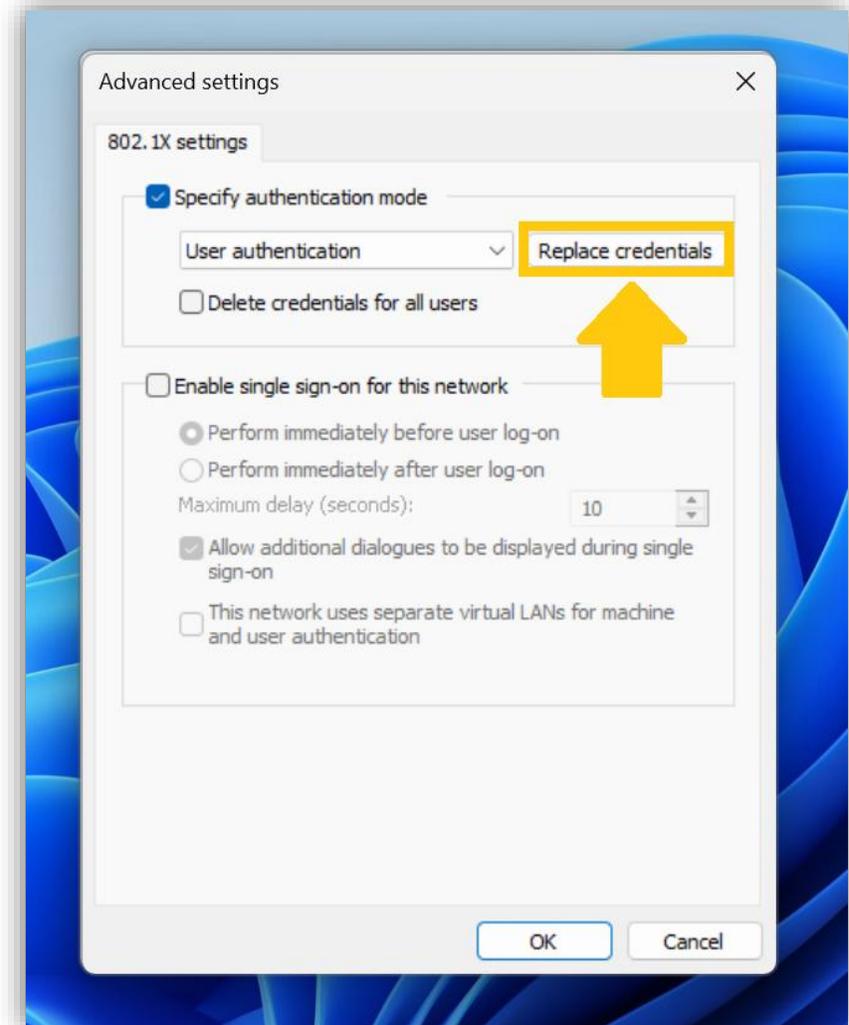
Click **Additional Settings**

Step 10 - Updating Certificate Validation Settings

The *Advanced Settings* window will appear.

Under the "*Specify authentication mode*" section, select **Replace credentials**
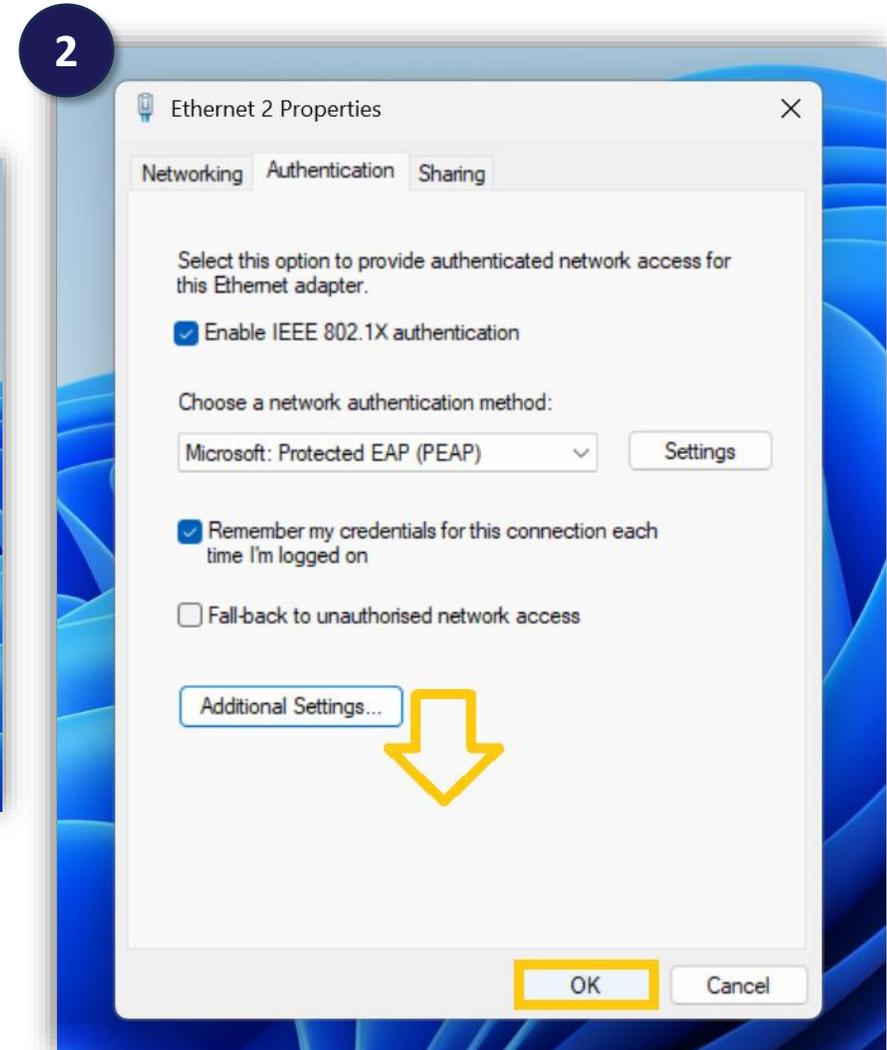
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Step 11 - Updating Certificate Validation Settings

A *Windows Security* window will open.
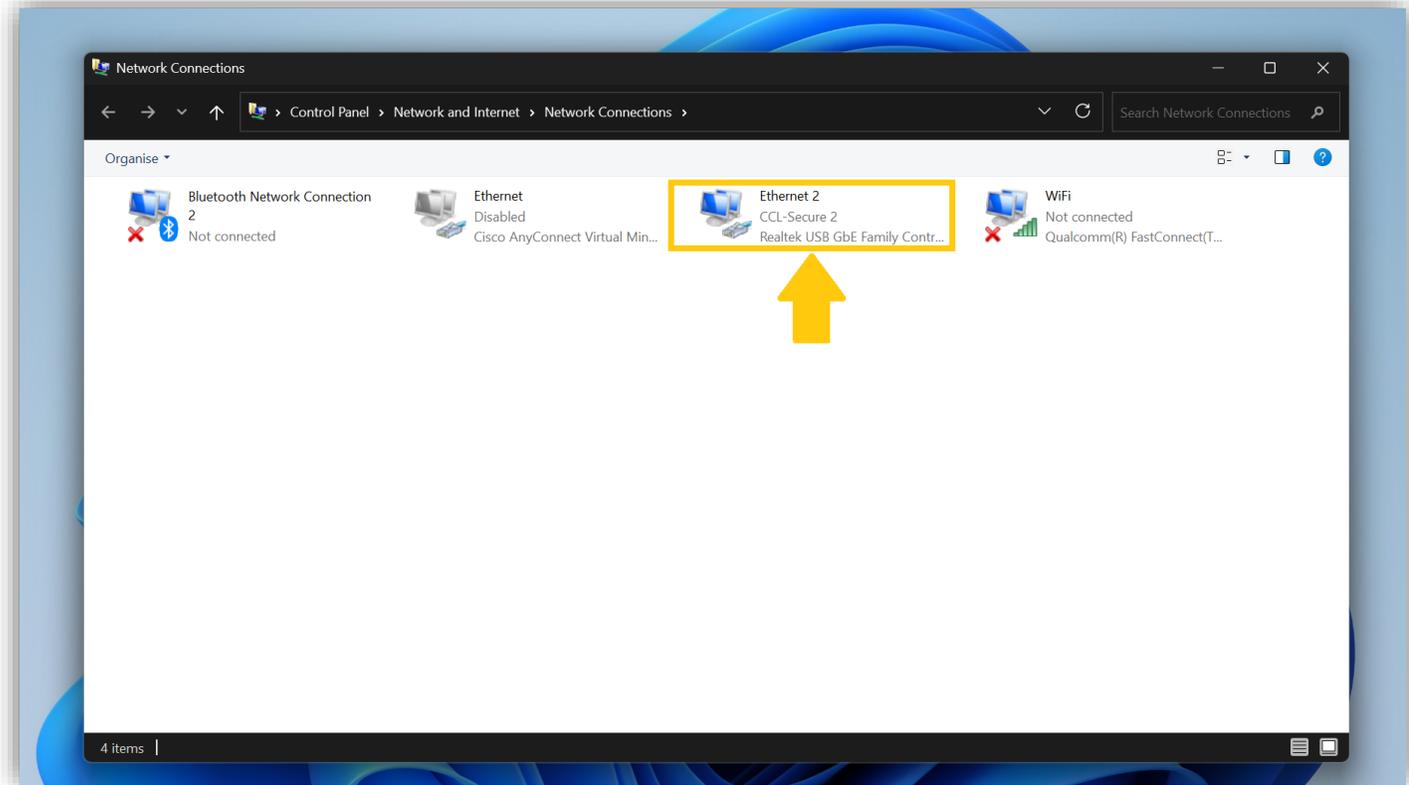
Enter your **CCL Username** and **CCL Password**.

Once completed, click **Ok.** You will be taken back to the *Authentication* tab, click **Ok.**

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You will be taken back to the *Network Connection* window.

Your ethernet connection should now appear the same as it did prior to the setting change.

If your ethernet does not reconnect, please complete Steps 9 – 12 again. If it continues to fail, contact CCL Network Support for assistance.

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