VPN & Remote Access Setup – Windows

Part 1. Installing the VPN software

1. Navigate to **https://vpn.ccl.com.au** in your web browser.

2. Enter your VPN credentials and press **Login**. Please note that your VPN credentials may be the same as your CCL network credentials.
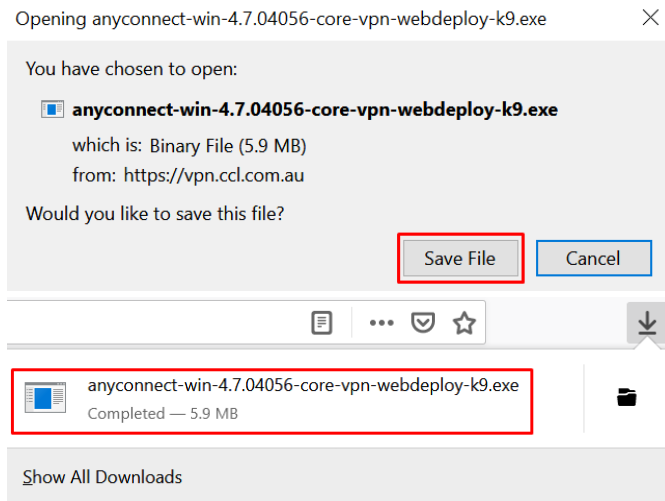

3. After successfully logging in you will see a download page. Click on **Download for Windows** to start downloading the installer.

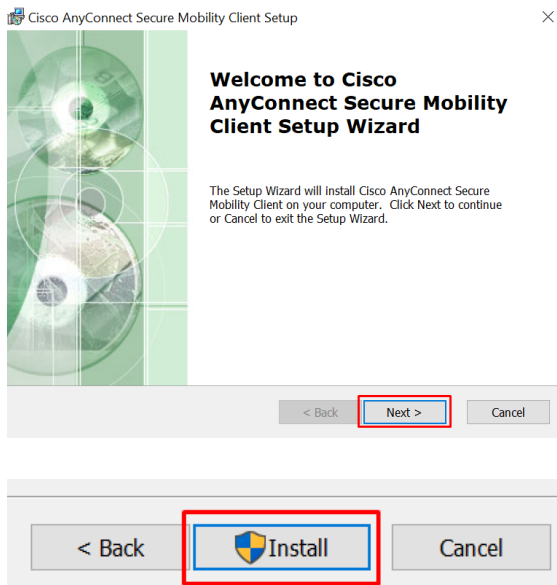## Download & Install

Download Cisco AnyConnect Secure Mobility Client and install it on your computer.
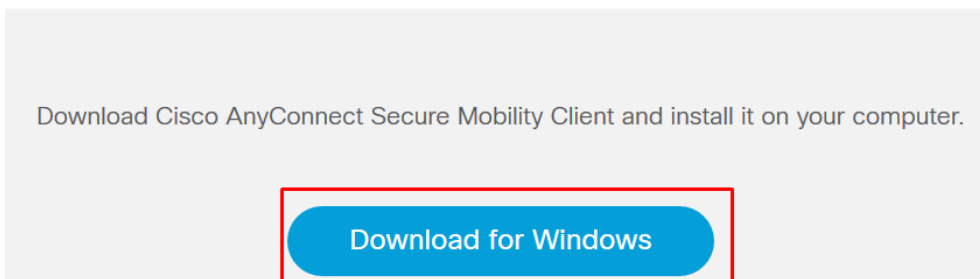
4. Click **Save File** if prompted to, and then run the setup file once the download has finished.

5. Press **Next** to start the installation process. You will be prompted to accept the license agreement, and then you can press the "**Install**" button.


You will see a User Account Control security prompt. Click the **Yes** button to proceed.

6. The installation has now been completed. Press **Finish** and follow the instructions in **Part 2** to connect to the VPN.
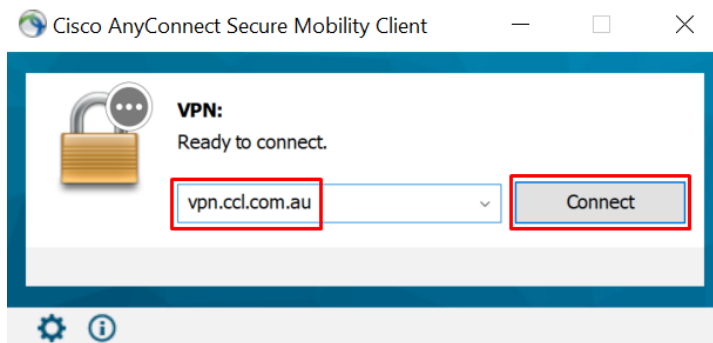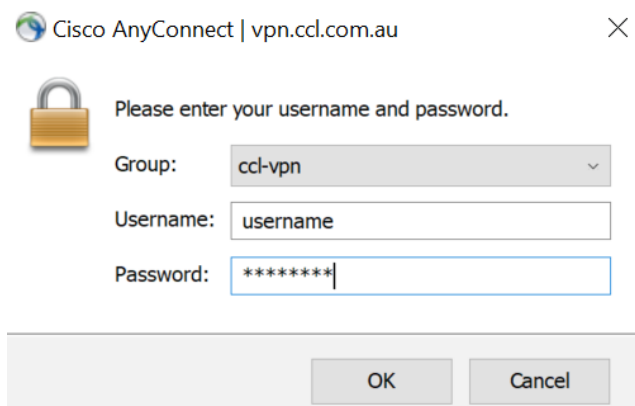
Part 2. Connecting to the VPN

1. Open the Start Menu and search for "Cisco AnyConnect". Click on the entry named **Cisco AnyConnect Secure Mobility Client** to open the software.
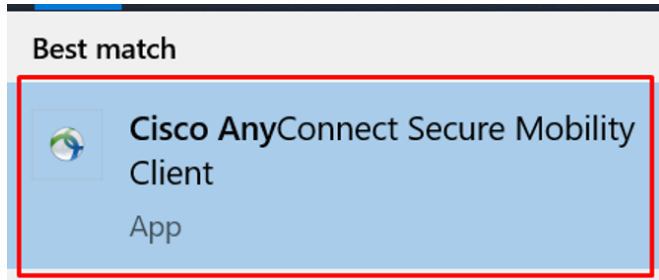
2. Type **vpn.ccl.com.au** in the box and then press **Connect** as seen below.

3. Enter your VPN credentials and press **Ok**. Please note that your VPN credentials may be the same as your CCL network credentials.

4. Upon successfully logging in you will see a gold padlock icon on the tray bar.
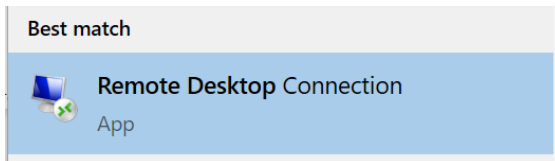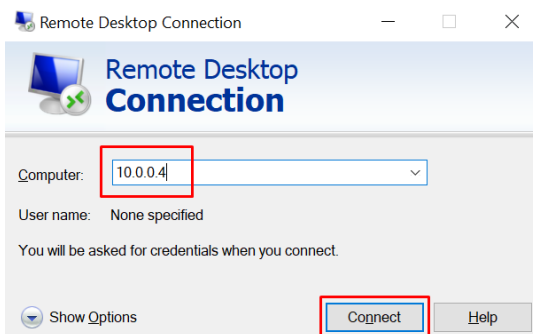
Part 3. Remote Computer Access

After logging into the VPN, you can now remotely access your computer. Below are instructions for accessing Windows and Mac computers remotely.

ℹ️ Please note that CCL can only assist you with the VPN connection (Part 2). You will need to contact an IT consultant to assist you with configuring and troubleshooting Remote Computer Access.

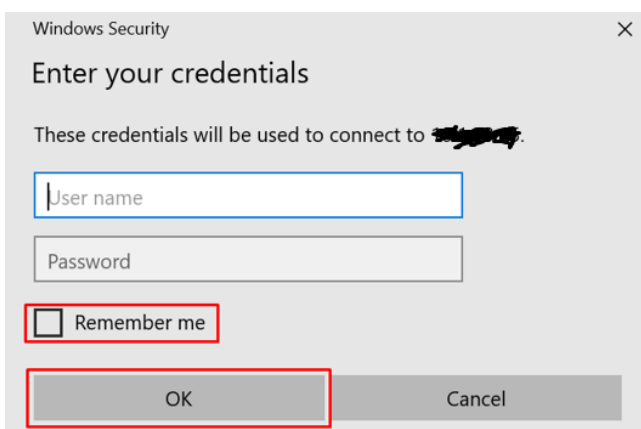1. Open the start menu and search for the **Remote Desktop Connection** application. Open it.

Best match

Remote Desktop Connection
App

2. Type in the **IP address** of your Chambers computer and press **Connect**.

Remote Desktop Connection

Remote Desktop
Connection

Computer: 10.0.0.4

User name: None specified

You will be asked for credentials when you connect.

Show Options   Connect   Help

Note: Please contact CCL Network Support if you have not been assigned an IP address, or you are unsure of your IP address.

3. Enter the following details and leave the other options as default:
   - **User name:** Chambers computer username
     - *Note: For Exchange users your username will be in the format of:*
       CHAMBERS\\<username>   e.g. CHAMBERS\\jsmith
   - **Password:** Chambers computer password
   - Tick **Remember me** and press **Ok**.

Windows Security

Enter your credentials

These credentials will be used to connect to ~~[redacted]~~.

User name

Password

☐ Remember me

OK   Cancel

If the login is successful you will see your Chambers computer screen.

Part 4. Troubleshooting

If you are unable to connect to the VPN using the Cisco AnyConnect VPN software, then please verify that you have an active Internet connection.

If you can successfully connect to the VPN, but are unable to remotely connect to your Chambers computer, then please check the following:

1. Search for and open **Remote Desktop Settings** on your <u>computer in Chambers</u>.
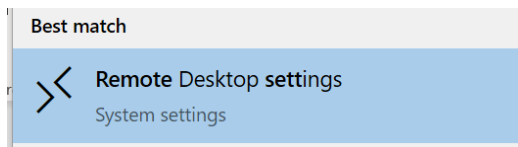
2. Ensure that **Enable Remote Desktop** is set to **On**.

ℹ If you are still experiencing issue connecting to your Chambers computer, then please contact your IT consultant.