
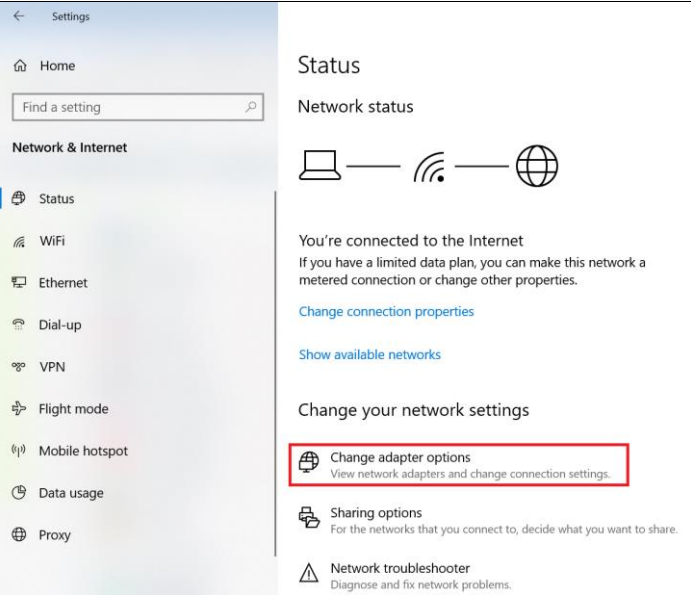


## Configuring PC after Windows 10 Update – Wired

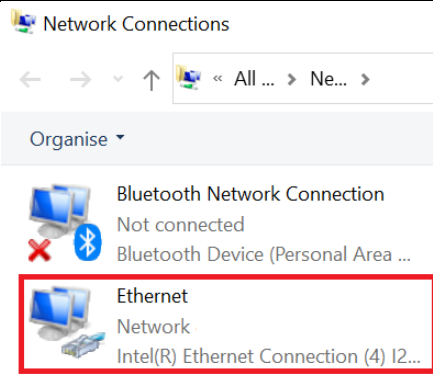
**Important:** Before you proceed, as part of the set up for Windows 10, you will need your CCL Network username and password. If you are unsure of your username and password, you can verify or reset your password at [password.ccl.com.au](http://password.ccl.com.au), or if you require any further assistance regarding the instructions below, please contact CCL Support via email at [support@ccl.com.au](mailto:support@ccl.com.au).

The following steps will return network access to your Windows PC after updating Windows 10:

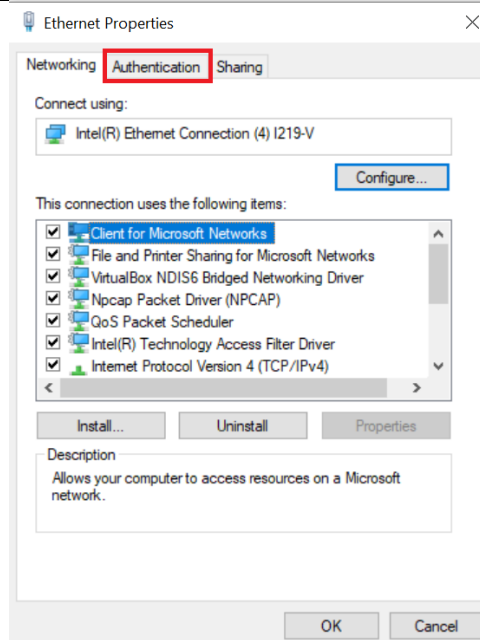
<p>1. Right-Click your internet icon down the bottom right of your computers taskbar and select <b>Network and Internet Settings</b>.</p>	
<p>2. A window will open titled <i>Status</i>. Under the section titled <i>Change your network settings</i> select <b>Change adapter options</b>.</p>	

3. A window will open titled *Network Connections*. Double-Click the option **Ethernet**.

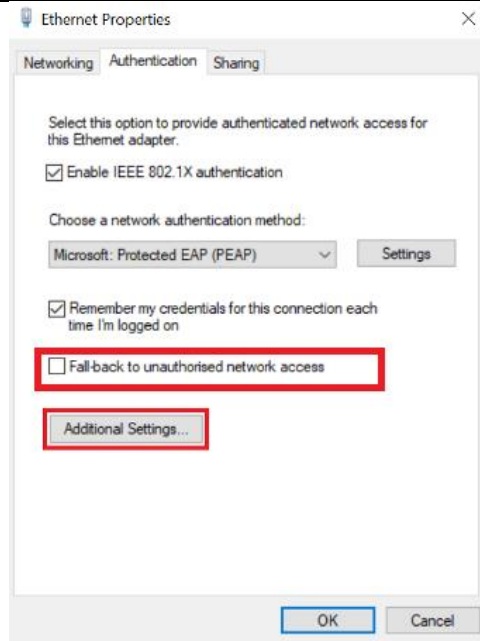
- a. Please note: Your device may have more than one connection titled "Ethernet" (e.g. *Ethernet 2, Ethernet 3*, etc.) If this is the case, please select the device listed as **Connected**.



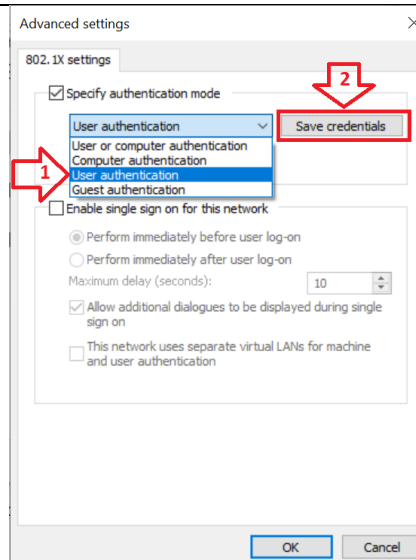
4. A window will open titled *Ethernet Properties*. Select the **Authentication** tab.



5. Please ensure that *Fall-back to unauthorised network access* is **Unticked**.  
Click the **Additional Settings** button.



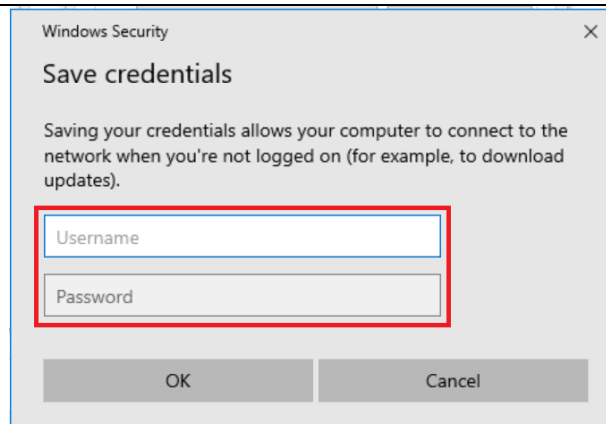
6. A window will open titled *Advanced Settings*. Firstly, ensure that under the *Specify authentication mode*, **User authentication** is selected, then click **Save credentials**.



7. A *Windows Security* window will open, enter in your CCL Username and Password.

Click **OK**, then in the *Advanced Settings* window, click **OK**, and then in the *Ethernet Properties* window, click **OK**.

You should now be back out at the *Network Connections* window.



Please verify that your internet connection is working. If it is, You are now successfully connected to the CCL Network via MS-CHAPv2.

**Please Note – If you do not have internet access, please complete steps 7 – 8 again. There is currently a glitch in Windows where you need to enter your password a few times before it is accepted correctly.**