

CCL NETWORK SUPPORT

VoIP Maintenance

COUNSEL'S
CHAMBERS
LIMITED

9 November 2023

Dear: CCL VoIP User

Commencing: 6:00pm, Tuesday 14 November 2023

Ending: 10:00pm, Tuesday 14 November 2023

In order to decommission redundant VoIP servers, a maintenance window has been scheduled. No downtime for any VoIP services is expected during the maintenance window.

PLEASE NOTE: Anyone who is still using the Cisco Jabber app will need to migrate to the Cisco Webex app. Cisco Jabber will no longer work after the maintenance window has ended. Please contact CCL network support if you require assistance with migrating to Webex.

Details of the maintenance are as follows:

Services Affected: VoIP

Date: Tuesday, 11 November 2023

Time: 6:00 PM

Duration: 4 hours

Impact: We do not expect any VoIP services to be impacted.

If you require any further information, please contact support@ccl.com.au or call 9221 6235.

Kind Regards,

Mark Hamilton

IT Infrastructure Manager

COUNSEL'S
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Our office is on the traditional lands of the Gadigal People of the Eora Nation. We acknowledge each of the First Nations Peoples on whose lands we work and pay deep respects to their elders past, present and future.

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