

15 November 2023

Dear: Clerks VoIP

Commencing: 6:00pm, Friday 24 November 2023

Ending: 9:00pm, Friday 24 November 2023

In order to maintain the reliability of the Arc reception console service, an upgrade has been scheduled.

I refer to the attached circular sent earlier this week which contains information about the upgrade process. We will continue to contact Clerks over the coming days to obtain the required information for the upgrade.

There are no visual or operational changes to the software. Receptionists will log in and operate the console as per usual on the following Monday morning.

Details of the maintenance are as follows:

Services Affected: VoIP (Arc reception console)

Date: Friday, 24 November 2023

Time: 6:00 PM

Duration: 3 hours

Impact: Arc reception consoles will be unavailable.

If you require any further information, please contact support@ccl.com.au or call 9221 6235.

Kind Regards,

Mark Hamilton

IT Infrastructure Manager

Level 1 Selborne Chambers
174 Phillip Street Sydney
NSW 2000 Australia

P: [+61 2 9231 3644](tel:+61292313644) **E:** mhamilton@ccl.com.au **W:** www.ccl.com.au **L:** [linkedin.com](https://www.linkedin.com)

Our office is on the traditional lands of the Gadigal People of the Eora Nation. We acknowledge each of the First Nations Peoples on whose lands we work and pay deep respects to their elders past, present and future.

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