

CCL NETWORK SUPPORT

SCHEDULED VOIP MAINTENANCE

COUNSEL'S
CHAMBERS
LIMITED

4 July 2022

Dear: CCL VoIP User

Commencing: 6:00pm, Tuesday 5 July 2022

Ending: 7:00pm, Tuesday 5 July 2022

In order to replace a security certificate on the VoIP system, system maintenance has been scheduled this week. This work has been scheduled outside of business hours to minimise the impact to your practice.

Details of the maintenance are as follows:

Date: Tuesday 5 July 2022

Time: 6:00 PM

Duration: 1 hour

Impact: During this time remote handsets and Webex/Jabber softphones may reset and active calls on these devices may drop.

We regret any inconvenience and appreciate your patience.

If you require any further information, please contact support@ccl.com.au or call 9221 6235.

Kind Regards,

Michael Wright

CIO

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