

CCL NETWORK SUPPORT

VoIP MAINTENANCE

COUNSEL'S
CHAMBERS
LIMITED

26 May 2022

Dear: CCL VoIP User

Commencing: 6:00pm, Friday 27 May 2022

Ending: 10:00pm, Friday 27 May 2022

In order to maintain the reliability of the VoIP system, system maintenance has been scheduled this week. This work has been scheduled outside of business hours to minimise the impact to your practice.

Details of the maintenance are as follows:

Date: Friday, 27 May 2022

Time: 6:00 PM

Duration: 4 hours

Impact: During this time handsets may reset and active calls may drop. Remote handsets and Webex softphones may be unavailable for short periods.

We regret any inconvenience and appreciate your patience.

If you require any further information, please contact support@ccl.com.au or call 9221 6235.

Kind Regards,

Michael Wright

CIO

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