

31 July 2020

Circular To CCL Network Users - Support for Video Conferencing

I refer to previous circulars regarding Video Conferencing services available to Members on the CCL Network.

Cisco Webex

Members are reminded that Cisco Webex Meetings is available for all Members using the CCL/Cisco VoIP service. Members can host Webex video conferences, training and events. More information on the features of this service can be found at: <https://www.webex.com/video-conferencing>. CCL have developed installation guides for the software which can be found at <https://www.ccl.com.au/services#network-documents> under the "Webex" section.

In addition to Webex Meetings, Members can also utilise "Webex Teams" which is a replacement for Cisco Jabber, providing instant messaging, control of your Cisco handset, access to voicemail, dialling from Outlook contacts, soft-phone and the ability to dial SIP video conferences - including court proceedings (if compatible technology is being used)

Microsoft Teams

Several Courts are utilising Microsoft Teams for hearings. Members are advised that they do not need to have a Microsoft Teams licence to join Microsoft Teams meetings, and only require the meeting link which can be opened in a web browser or the Microsoft Teams application, with no login being needed. CCL have received several requests regarding Microsoft Teams licencing. As Floors are migrated to the Quatrotech Microsoft Office 365 service, Members are able to purchase an upgrade subscription directly from Quatrotech Computing which includes the Microsoft Teams services. Please contact Quatrotech directly for more information.

NSW Bar Dispute Resolution Centre & Zoom Video Conferences

In addition to the existing services offered in the Hearing Rooms on Level 1 Selborne Chambers, CCL are now able to provide hosting and native connectivity to Zoom video conferences.

CCL Shareholders can book the rooms free of charge for single day, multi-party VC on an ad hoc basis subject to availability. A 10% discount on room hire rates is available to Shareholders when booking the rooms over multiple days. Further information relating to the rooms and rates can be found at this link: <https://nswbardrc.com.au>

For more information on the supported platforms, please see the Interoperability Guide at <https://www.ccl.com.au/files/documents/Interoperability.pdf>

Telephone Support for Video Conferencing

CCL can provide telephone support relating to connections to Cisco Webex and Microsoft Teams video conferences. If you require connection assistance please log a request on the Member Portal <https://portal.ccl.com.au> or email support@ccl.com.au

Please contact support@ccl.com.au if you would like any further information

Kind Regards,

Michael Wright
CIO

| COUNSEL'S
| CHAMBERS
| LIMITED

Level 1 Selborne Chambers

174 Phillip Street Sydney

NSW 2000 Australia

DX 973 Sydney

P: +61 2 9221 6235

E: support@ccl.com.au

W: www.ccl.com.au