

16 July 2020

Circular To CCL Network Users - Renewal Of Network Connections

Members will recall that at the end of 2018, a project was undertaken to renew the security certificates needed to connect their devices to the CCL Network. These certificates are valid for two years and will expire soon. To avoid problems connecting to the Network, Members will need to reconfigure their computers and other network devices before their security certificate expires.

In order to alleviate the need to renew security certificates every 2 years CCL have changed to a new system that, once set up, relies on Members usernames and passwords for authentication. If Members change their CCL Network password, that password will need to be entered into all of their devices

CCL had intended to provide on-site support for Members to assist with configuring their devices for the new system. Unfortunately, due to the ongoing COVID-19 requirements, CCL will not be able to provide face-to-face support to assist Members with this process, however CCL have retained extra staff who can provide telephone support if required. Instructions for updating your computer and mobile devices can be found at <https://www.ccl.com.au/services#network-documents> in the “**Reconfigure your device for password authentication**” section. CCL appreciate that this may be onerous on Members but it is required to provide a secure network service to Members.

The table below shows the date from which Members’ security certificates will expire. Members should ensure that their devices are reconfigured well in advance of this date, but please note that CCL will need to prioritise support for floors with impending expiries.

Date	Floor
01 August	13th Floor
06 August	12th Floor
14 August	11th Floor
22 August	10th Floor
05 September	Ground Floor
26 September	9 Selborne
03 October	7th Floor

12 October	2 Wentworth
17 October	3 Wentworth
19 October	4 Selborne
24 October	4 Wentworth
26 October	5 Wentworth
01 November	2 Selborne
05 November	5 Selborne
08 November	8 Selborne
12 November	8 Wentworth
15 November	9 Wentworth
16 November	Queen's Square Chambers
19 November	Sixth Floor
26 November	6 Windeyer
28 November	7 Windeyer
29 November	8 Windeyer
30 November	9 Windeyer

If you have any questions please contact support@ccl.com.au.

Kind Regards,
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