

Connecting to the CCL Network

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In the coming weeks, CCL will be rolling out a new system for connecting devices to the CCL network. This new system will significantly increase the security of the CCL network by only permitting authorised users to access to the network, which will protect members from attacks that could arise from unauthorised access.

In conjunction with the new security measures, we are also updating our security policy to allow access to services that have previously been blocked such as messaging apps and many other cloud services. Furthermore new devices can be connected to the CCL network by using this method, without the need for waiting for CCL to assign addresses and configure your computer.

Instructions for connecting devices (known as "on-boarding") can be found on the Network Documents section of the CCL website - <https://www.ccl.com.au/services#network>. The process will need to be completed for all devices connecting to the network, and, once completed, the authorisation remains valid for two years for each device. The process will take around 5 minutes per device and we will have staff available to assist should there be any difficulties. Please note that this system may not be compatible with older operating systems. We recommend a minimum of Windows 7 or OSX 10.10 (Yosemite). Please contact your IT consultant if you need assistance with upgrading your PC. Please note that there is a separate manual process for connections with personal routers. Please contact our office ASAP if you have a router in your chambers and we will provide you with the required paperwork.

We will be implementing the new system on a floor-by-floor basis and we will liaise with your clerk to discuss scheduling. Once the new system is deployed to your floor, you will have 7 days to complete the connection process. After this time your device will not have network access until the on-boarding process has been completed.

If you would like any further information please contact us on 9221 6235 or email support@ccl.com.au

Kind Regards,
Michael Wright
ICT Manager

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