## CCL NETWORK SUPPORT SCHEDULED VOIP MAINTENANCE



## 7 July 2021

## Commencing:6:00 PM, Friday 9 July 2021Ending:10:00 PM, Friday 9 July 2021

In order perform a configuration change on the VoIP system, system maintenance has been scheduled this week. This work has been scheduled outside of business hours to minimise the impact to your practice.

Details of the maintenance are as follows:

Date: Friday, 9 July 2021 Time: 6:00 PM Duration: 4 hours Impact: During this time handsets may reset and active calls may drop.

We regret any inconvenience and appreciate your patience.

If you require any further information, please contact <a href="mailto:support@ccl.com.au">support@ccl.com.au</a> or call 9221 6235.

Kind Regards, **Michael Wright** CIO

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