

29 May 2020

Cisco Webex Training and Events – CCL Network Support

CCL has received several enquiries from Members regarding the features available on Cisco Webex. Cisco Webex services are available to Members on Floors licenced for the CCL VoIP system.

In addition to standard video conference meetings, Members are also able to access Webex Training and Webex Events. Webex Events is used to run online events, such as CPD seminars, which have a small number of presenters broadcasting to a large number of participants. More information and support guides can be found here: <https://help.webex.com/ld-7srxis-CiscoWebexEvents/Webex-Events>
Webex Training has the additional feature of breakout rooms, which Members may find is useful for mediations. More information and support guides can be found here: <https://help.webex.com/ld-mzc23k-CiscoWebexTraining/Webex-Training>

To access these services, log in to <https://chambers.webex.com> using your CCL email address and network password, and selecting the Events or Training link from the top or side menu.

Members are also reminded that integration into Microsoft Outlook for Webex meetings is available using the “productivity tools” add-in, allowing you to schedule, start and join Webex meetings from Outlook. To install the productivity tools, log in to <https://chambers.webex.com>, select the “Download” link and then download and install “Cisco Webex Productivity Tools”.

Other Webex guides are also available in the Webex Section of <https://www.ccl.com.au/services#network-documents> and <https://help.webex.com/en-us/8bzter/Cisco-Webex-Meetings-Video-Tutorials>

Before connecting to Webex Meetings for the first time, Members are encouraged to run a speed test at <https://mediatest.webex.com/#/main> and join a test meeting at <https://www.webex.com/test-meeting.html>

For more information on Cisco Webex services please contact support@ccl.com.au

CCL Network Support

Members are reminded that due to COVID-19 precautions, CCL are not currently able to provide face-to-face network support. Please log service requests via the CCL Member Portal <https://www.ccl.com.au/portal> or email support@ccl.com.au and a team member will contact you.

If you would like any further information, please contact support@ccl.com.au

Kind Regards,
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