

19 June 2020

## Circular to Members & Clerks - End-of-Life Software

This is a reminder that CCL does not permit end-of-life hardware or software to be connected to the CCL network, as per the [Network Terms & Conditions](#).

Microsoft officially discontinued support for the Windows 7 operating system on January 14, 2020. This means that Microsoft will no longer release any updates for Windows 7, including important security updates. Computers that are still running Windows 7 should be upgraded to Windows 10 immediately, or they will be disconnected from the network.

In preparation for the upcoming Office 365 migration, CCL recommends that software is upgraded to meet the minimum requirements as per the documents below:

- Windows User Requirements:  
[https://www.ccl.com.au/files/documents/Windows\\_User\\_Requirements.pdf](https://www.ccl.com.au/files/documents/Windows_User_Requirements.pdf)
- Apple User Requirements:  
[https://www.ccl.com.au/files/documents/Apple\\_User\\_Requirements.pdf](https://www.ccl.com.au/files/documents/Apple_User_Requirements.pdf)

The recommended software versions are:

### **Windows**

- Windows 10
- Outlook 2019 or Office 365

### **Apple Mac**

- macOS 10.15
- Outlook for Mac 2019 or Office 365

CCL highly recommends that members and floor staff audit their software versions well in advance of the scheduled migration date.

Please contact your IT consultant to assist with upgrading software, or please email [support@ccl.com.au](mailto:support@ccl.com.au) if you have any questions.

Kind Regards,

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